

Covid-19 Vaccine Information for Wake County Residents



This information is current as of **September 29, 2021, but may change.

➡ Where can I get a vaccine?

See **pages 2-4** for a list of vaccine providers serving Wake County.

📋 Am I eligible to get the vaccine?

Everyone age 12 and older is now eligible to get a Covid-19 vaccine in North Carolina. For more information about eligible groups go to covid19.ncdhhs.gov/vaccines/find-your-spot-take-your-shot or call one of the phone lines below.

The CDC recommends a booster shot for those who got Pfizer Vaccine more than Six Months ago who are:

- 65yrs and older
- Residents in Long-term care settings
- 18-64 years with underlying medical conditions*
- 18-64 years who are at increased risk for Covid-19 exposure and transmission because of occupational or institutional setting

ⓘ Where can I find information that I can trust?

If you have questions about Covid-19, including about symptoms and risks, or the safety or effectiveness of vaccines, contact:

- **NC Covid-19 Vaccine Help Center: 1-888-675-4567** (toll-free; 7 a.m. to 7 p.m. Monday-Friday and 8 a.m. to 4 p.m. Saturday-Sunday). You can choose to receive a call-back when an agent is available instead of waiting on the line.
- **NC Covid-19 Information and Referral Line: 1-877-490-6642** (toll-free; 7 a.m. to 11 p.m., 7 days per week). This phone line is staffed by nurse care managers.
- **Disability Information and Access Line (DIAL): 1-888-677-1199** (toll-free; 9 a.m. to 8 p.m., 7 days per week). Staff assist people with disabilities to find vaccination locations in their communities and make vaccination appointments.

🚌 How can I get a ride to my vaccine appointment?

See **page 5** for a list of vaccine transportation providers serving Wake County.

🏠 What if I can't safely leave home to get a vaccine?

See **page 6** for at-home vaccination resources.

Covid-19 vaccine providers serving Wake County (A-Z)

Key facts

- The Covid-19 vaccination will be **free** for everyone.
- Most people will need **two** vaccine shots. After your first shot you will get a printed card and a reminder to come back 3-4 weeks later for your second dose.
- After getting vaccinated you will be asked to **remain** at the vaccination site for about 20 minutes to watch for any serious reactions. This is a normal safety precaution.
- When signing up and receiving the vaccine, your personal information is kept **private and confidential**.
- **Español** = Spanish-language option is available, in addition to English.
- The listings below are vaccination providers serving Wake County. For information on all North Carolina Covid-19 vaccination locations, go here: <https://myspot.nc.gov>

CVS Pharmacies

This option is **registering for an appointment** or **walking-in to get a vaccination**, at select pharmacy locations in NC.

-  To register for an appointment (**online only**): Go to www.cvs.com/immunizations/covid-19-vaccine.
-  To **walk-in**: Subject to vaccine availability. Contact a location near you for more information.

Duke Health

This option is **registering for an appointment** or **walking-in to get a vaccination**. You do not need to be a Duke Health patient.

-  To register for an appointment via **phone**: Call **919-385-0429**, and **press 2** (8 a.m. to 8 p.m., 7 days per week). Expect long wait times. (**Español**).
-  To register for an appointment **online**: Go to www.dukehealth.org/duke-covid-19-vaccine-scheduling. (**Español**).
-  To **walk-in**: Monday-Friday, 1 to 6 p.m. (closed 5/28/21 & 5/31/21) at Wheels Fun Park (715 N. Hoover Rd., Durham 27703).

Harris Teeter Pharmacies

This option is **registering for an appointment**, at select pharmacy locations in NC.

-  To register for an appointment (**online only**): Go to www.harristeeterpharmacy.com/rx/covid-eligibility.
-  **For more information:** www.harristeeter.com/covidcare.

Covid-19 vaccine providers serving Wake County (continued)

📍 StarMed Healthcare

This option is **registering for an appointment**, at select locations across NC; the Wake County location is the Wake Tech Southern Wake Gym, 4609 Winning Way, Raleigh 27603.

- 📞 To register for an appointment via **phone**: Call **980-445-9818**.
- 💻 To register for an appointment **online**: Go to <https://unityphr.com/campaigns/starmed/vaccine>. (*Español*). The best time to check for appointments is on Friday.

📍 UNC Healthcare

This option is **registering for an appointment**, or **walking-in to get a vaccination** (making an appointment is preferred), at UNC Health clinic locations all across NC. You do not need to be a UNC Health patient.

- 📞 To register for an appointment via **phone**: Call **984-215-5485** (8 a.m. to 4 p.m., Monday-Friday). Expect long wait times.
- 💻 To register for an appointment **online**: Go to <https://vaccine.unchealthcare.org/get-vaccinated>. (*Español*). The best time to check for appointments is mid-to-late afternoon, Monday-Friday.
- 🚶 To **walk-in**: UNC Health's largest vaccine clinic, the Friday Center in Chapel Hill (100 Friday Center Drive, Chapel Hill, NC 27517), is accepting walk-ins Monday-Friday from 8:30 a.m. to 4 p.m.

📍 US Dept of Veterans Affairs

(for veterans and their spouses and caregivers ONLY)

This option is **signing up on a waiting list**; once signed up you will be contacted to schedule an appointment as doses become available. Veterans do not need to be enrolled in the VA health care system.

- 📞 To sign up on the waiting list via **phone**: Call **800-698-2411** (TTY 711) (24/7).
- 💻 To sign up on the waiting list **online**: Go to www.va.gov/health-care/covid-19-vaccine/stay-informed and click the "Sign up now" button.

📍 Wake County Public Health

This option is **registering for an appointment** or **walking-in to get a vaccination**. All Wake County residents can sign up through Wake County Public Health.

- 📞 To register for an appointment via **phone**: Call **919-250-1515** (24/7).
- 💻 To register for an appointment **online**: Go to www.covid19.wakegov.com/vaccine and click "Use the online form." (*Español*).
- 🚶 To **walk-in**: Go to www.covid19.wakegov.com/vaccine (scroll down to list of locations) for information about clinics open for walk-in appointments.

Covid-19 vaccine providers serving Wake County (continued)

📍 WakeMed

This option is **registering for an appointment**, or **walking-in to get a vaccination** (making an appointment is preferred).

📞 To register for an appointment via **phone**: Call **919-350-9511**.

💻 To register for an appointment **online**: Through WakeMed MyChart. If you already have a WakeMed MyChart account, log in to schedule an appointment. If you do not, register for one at mychart.wakemed.org/MyChart-PRD/signup (you do not need to be a WakeMed patient to sign up for a WakeMed MyChart account).

🚶 To **walk-in**: The WakeMed Andrews Center (3024 New Bern Ave., Raleigh 27610) is accepting walk-ins on Wednesdays and Thursdays, 7:30 a.m. to 6:30 p.m., and on Fridays and Saturdays, 6:30 a.m. to 2 p.m.

ⓘ **For more information:** Go to www.wakemed.org/patients-and-visitors/covid-19-information/covid-19-vaccine.

📍 Walgreens Pharmacies

This option is **registering for an appointment**, at select pharmacies in NC.

📞 To register for an appointment via **phone**: Call your local Walgreens or **1-800-925-4733, ext. 1**.

💻 To register for an appointment **online**: Go to walgreens.com/schedule vaccine (click "Schedule new appointment"). You must have a Walgreens account to sign up (if you do not you will be prompted to create one, it's free and easy).

📍 SouthEastern Healthcare of NC - Caring Hearts Helping Hands

The Covid-19 Vaccine is Available at:

Southeastern Healthcare of North Carolina
3401 Carl Sandburg Court, Raleigh, NC 27610

919-895-2770 or 984-297-6463

Moderna (2 Doses) and Johnson & Johnson (1 dose) are available.

Homebound Criteria: ☎ **984-302-7439**

- Need help of another person or medical equipment such as walkers, canes, crutches, wheelchairs.
- Use of special transportation.
- Your Doctor believes your health could get worse if you leave your home.
- Or it is difficult for you to leave your home.

How can I get a ride to my vaccine appointment?

- **(Español)** = Spanish-language option is available, in addition to English.

GoWake Access

GoWake Access can provide a free ride to and from any Wake County vaccination site. It may be a shared ride (due to Covid-19 precautions, typically 3 passengers or less).

 Call **GoWake Access** at **919-212-7005** (TTY 800-735-2962). Call at least 24 hours in advance of your appointment.

For more information: See the GoWake Access website, www.wakegov.com/departments-government/human-services/programs-assistance/gowake-access-transportation (check the “Am I eligible” section).

RIDE UNITED NC

The United Way of the Greater Triangle has partnered with rideshare service **Lyft** to provide free round-trip rides to Covid-19 vaccine appointments for NC. Eligible riders include:

- Those who are age 55+;
- Those who are uninsured or unbanked; and/or
- Members of households considered low-income by the federal definition.

 Call **1-844-771-RIDE (1-844-771-7433)**, Monday-Friday, 8 a.m. to 8 p.m. **(Español)**.

For more information: Go to www.unitedwaytriangle.org/rideunitednc.

Lyft discount codes

The National Council on Aging (NCOA) and Lyft have partnered to provide discount codes for Lyft rides to and from Covid-19 vaccine appointments. Promo codes can be used for rides to and from each dose of the vaccine, and cover up to \$50 each trip (\$25 each way).

- How to apply the Lyft vaccine promo codes: Open the **Lyft app**; Tap the ‘Menu’ icon in the upper left-hand corner; Tap ‘Rewards’; Enter the first vaccine appointment promo code: **SENIORVAX1** (you’d follow this same process for the second appointment, only you’d enter the code **SENIORVAX2**).
- For more information: Go to NCOA’s website about this program: www.ncoa.org/article/ncoa-and-lyft-help-older-adults-get-rides-to-their-covid-19-vaccine



What if I can't safely leave home to get a vaccine?

DukeHealth

- Email** Fred Johnson at f.johnson@duke.edu. Include the name, address, and date of birth of the person you are requesting assistance for, and their Duke MRN if they are a Duke patient (but they do not have to be).

Southeastern Healthcare of North Carolina

- Call** **984-302-7439 or 919-987-2791**.

VaxOn

- Email** Eslam Said, RPh, Pharmacist in Charge, at esaid@vaxonus.com, or Mariam Fadaly, PSI, Intern Pharmacist, at Mfadaly@vaxonus.com. Include the name, date of birth, and address of the person you are requesting assistance for.

North Carolina Dept. of Health and Human Services

NC DHHS has published a website with a listing of **potential** "Homebound Vaccine Providers" in NC, searchable by county.

- Search the online listing:** Go to www.covid19.ncdhhs.gov/vaccines/homebound-vaccine-providers.

DukeHealth

DukeHealth can help transport adults ages 65 and older to and from vaccine appointments at any Wake County vaccination site (it does not have to be a Duke Health location).

- Email** Fred Johnson at f.johnson@duke.edu. Include the name, address, and date of birth of the person you are requesting assistance for, and their Duke MRN if they are a Duke patient (but they do not have to be).

If you can't find transportation through one of the programs above or through other means, contact the **Resources for Seniors Information Department (919-713-1556).

?() What if I still have questions?

If you have questions that aren't answered by a resource here, contact:

Resources for Seniors Information Department

919-713-1556

(8 a.m. to 5 p.m., Monday-Friday)

